

As of March 16, 2007

REGISTERFLY DISCUSSION FORUM

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REPLY



THREAD



HELP

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vdima

User

Posts: 1

Karma:

1

class action suit - 2006/09/15 21:18 Ladies and Gents Registerfly has done everything you can imagine and more. We have lost domain names and have had credit card charges for domains not renewed. I have over 400 names with them and have had trouble moving and renewing them since February of 2006. We are located in Monroe NY and have terrific attorneys in Morris and Essex counties. I will lead the charge if interested in joining in a NJ based class action suit. I'm tired of waiting on hold and then being abused by their tech support. I believe they should be exposed and shut down...

Post edited by: vdima, at: 2006/09/15 21:47

The administrator has disabled public write access.

sak3003

User

Posts: 2

Karma:

0

Re:class action suit - 2006/09/27 19:23 I will be glad to join in. I have saved all the paperwork of everytime, we have renewed domain names and how our American express was repeatedly charged for thousands of dollars but none of the domain names were ever renewed. We also dealt with the Expiration Domain Date scam. The expiration date on registerfly showed that the domain names is still valid but when you try to renew it or do anything to it, it showed that the domain name had expired and is in some phase. When I called tech support, they kept telling me that the registry is down and I should call back. Eventually, I have lost over 250 Premium Domain Names due to their lack of support and pure simple FRAUD. Supposedly, they renewed few of my domain names and than, they show within myfly that they have been renewed but in actuallality, they had not been renewed. My staff member have been tried working with them since May 2006. They have not even fixed a single domain name. Now, they have hi-jacked my whole account because I asked Amex to validate all the charges against renewals against itemized domain renewals. They have hi-jacked 400+ of my premium domains, valued at USD300,000.00. My user account is sak3003 and I will be more than glad to join the lawsuite and make this company pay for their mis-deeds. Shabaz Khan Tel 832-640-3583.

The administrator has disabled public write access.

joycestrong **Re:class action suit** - 2006/09/29 06:06 Please tell me how I can be involved in a CLASS ACTION SUIT against Registerfly.

User
Posts: 3

█ They have overcharged my credit card and then accused me of fraud!

█
Karma: 0

They froze my account and domain names and tried to extort money from me to regain access.

They are accusing me of "CHARGEBACKS" when in fact they were unauthorized charges on my credit card that should never have been made.

They stole my existing domains only because they have control of them and can.

I believe this is FRAUD, EXTORTION and that I have been harmed financially, deprived of my right to make a living and support my family.

I have my paperwork and all the details, but this evening I have read my story over and over and over again as it is the same story as so many of you have experienced. YOU ARE NOT ALONE!!!!

Registerflyl must be defrauding people of thousands of dollars.... It makes me sick to think how much they are stealing.

PLEASE HELP US IF YOU CAN! Thank you!!!

I live in Massachusetts, have a second house in NY and family in Texas.
THANKS!!!!

The administrator has disabled public write access.

joycestrong **Re:class action suit** - 2006/09/29 06:10 I meant to mention in my last post that it was Eddie from "Risk Management" who was so rude to me and said I was committing fraud. I thought I fell into the Twilight Zone.

User
Posts: 3

█ A man named Glenn left a message on my phone but has not returned my call.
Karma: 0 Does anyone know who Glenn is and can you predict what he will tell me?

Thanks so much!

Joyce

The administrator has disabled public write access.

webbadger **Re:class action suit** - 2006/10/13 00:06 I am currently in the process of transferring my the last three domain names I have registered with Registerfly. As soon as these transfers are complete, I will happily participate in any action against Registerfly. I have had nothing but problems since signing on with them in 2004. I IICKIIY my hosting package is elsewhere - I am convinced I would be

User
Posts: 1

Karma: 0

in 2004. LUCKILY, my hosting package is elsewhere - I am convinced I would be in much worse if they were hosting my websites. I'm very glad that this forum exists - I really thought it was me at first. Here are my main complaints about Registerfly and its shady operations:

1. Their practice of refunding your "account" rather than your credit card, so the only way to make use of any refund is to purchase more services with them
2. Their non-existent Live Chat - which is rarely in operation
3. Their Live Chat when it IS in operation - which is manned by incoherent, unknowledgable, rude employees
4. The 2-week lag in response to Trouble Tickets
5. Their nasty, snotty, incomplete, and inaccurate responses to Trouble Tickets
6. Their habit of "closing" Trouble Tickets before they have even solved your problem
7. How they keep all your domain names listed under your account, despite having transferred names away from them - which is confusing and makes domains very difficult to manage
8. The unbearable SLOWNESS of their Web site most of the time - to which I have received this reply to a Trouble Ticket I submitted: "It works fine from here - I haven't received any complaints from any other clients"
9. The frequency of failed transfers (back when I was setting things up with them - that should have been a huge red flag!)

But, mercifully, I am almost FREE -- it will be only a matter of hours.

I'll keep checking this site for class action news.

Soon-To-Be-Liberated-Witness-For-The-Prosecution

The administrator has disabled public write access.

walt
User

Re:class action suit - 2006/11/03 18:14 My Registerfly story : identical to many others..

Posts: 1

- They have overcharged my credit card and then accused me of fraud!
- They froze my account and domain names and tried to extort money from me to regain access.
- They are accusing me of "CHARGEBACKS" when in fact they were unauthorized

Registerflyl must be defrauding people of thousands of dollars.... It makes me sick to think how much they are stealing and i wonder is there no way to regain control over your own domain names ??? if there is not noe then this is another bubble and waste of money...

The administrator has disabled public write access.

Vizzi **Re:class action suit** - 2006/11/04 04:33 If I could, I would also join in on this lawsuit but sadly I cannot 😞
Visitor
Posts: 3 But I do agree they need to be shut down before they can do anymore damage.

Karma:
0

The administrator has disabled public write access.

enlace **Re:class action suit** - 2006/11/10 21:32 Hi
User
Posts: 1 This is my case.
They charged me 3 times the same purchase. Then, they acused me for fraud.
This is outrageous. I still can't believe this is happend to me.
Karma: Of course they doesn't answer anything except I have to pay \$540 for a initial charge of \$20, that was paid in full.
0 I just didn't pay the extra 2 charges.
My bank suspend my card immediatlly, just because I claimed against Rfly. I think they know something about them.
I have a new one now, but I was to beg my server providers to hold my payments until I my new card start working again.
Thank's God they trusted me and had no problem with them.

I also have a \$6 dollar credit for something they couldn't delivery but I can never use after that in any transaction.

I'm in México.

I don't know how can I participate, but if this it's possible, count me in.

Meanwile,

Please tell me what I have to expect.

My domain is still pointing to my server, do you think they will change DNS?

After expiration... what?

I'm so confused...

Post edited by: enlace, at: 2006/11/10 21:33

The administrator has disabled public write access.

jr507

User

Re:class action suit - 2006/11/20 22:07 🙄

Posts: 1

█

Karma:

0

I wish I'd found this site before I signed up with the RegisterFly Thieves. They sold me a domain renewal. After that was processed, I purchased a hosting plan. One that processed, I tried to get the site up and running for a client. The Idiots at RFlies sent me login information that was incorrect. After the morons got that straightened out, the site still did not operate. Instead, MY domain name pointed toward a site that is owned by some slime outfit called Enom.com.

I contacted RegisterThieves, and was told (within 5 minutes) that my domain was in "extended redemption" state, and that after paying RegisterScum an ADDITIONAL 209 dollars I would be able to get MY domain back.

Shady operation at best. I believe they are in NJ. I am in NJ. I would love to pay the scum a personal visit. Ive been looking under rocks all day.

I have blogs and websites all over the net. I will be sure to warn as many people as possible. I will provide backlinks to your site. We'll put them out of business eventually.

The administrator has disabled public write access.

Savo

User

Re:class action suit - 2006/11/22 12:23 Please also count me in if you need any further information about us please let me know!

Posts:

12

█

Karma:

-1

These RF-Scum's have charged me 9 times for one domain they could not renew. When I told them after the FAST period of 2 days they finally gave me a reply saying try again!

Now it took me 10 days to get my money back and the made a refund to a account I am not using as I am moving out from them as far as possible.

Now for one of my last domains they refused to change the admin email address as this points out still to them.

For many time inside the control panel at RF I have changed the admin email but no success so far and I am not able to move this domain out!

They are a credit card fraud and some one should take steps against them, ICANN is also not stepping in as I have send them complains months ago.

I am a customer since January 2003 at RF and if you need any horror fact? well I have the all saved for a rainy court day!

Post edited by: Savo, at: 2006/11/22 12:38 52 years and still growing younger and younger.My God what's happening? I guess those spammers were right after all



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NYCDOMAINER **Re:class action suit** - 2006/11/30 07:29 i just pay \$209 for one of my names that i have since 1999 to this criminals ,i really feel bad and angry . this is to much for me,stilling my names that i all ready pay for renew ,they never renew .

—
Posts: 1

—
Karma: 0

thanks god i has all the paper work and receipts.
i'm in new york city ready to cross the lincoln tunnel into new jersey(home of this criminals)
i will go anywhere in order to get justice.
this is to much,abuse,fraud,etc.

The administrator has disabled public write access.

sojo **Re:class action suit** - 2007/02/24 15:03 I'm in. How do we proceed? Please contact me at signmedia(at)gmail.com ASAP!!!

User

Posts:
8

—
Karma:
0

The administrator has disabled public write access.

enrico1999 **Re:class action suit** - 2007/03/03 15:04 Class actions are difficult to put together in consumer cases like these because there are so many variations between the problems that individuals face in dealing with Registerfly. In order to work, everyone who had the exact same problem would have to be a class. Whether a court agreed to that all the plaintiffs in the class were in the identical position would be a key factor as to whether a class action would be certified.

User

Posts: 3

—
Karma: 0

Registrants with a lot of money tied up in domains with Registerfly (ie valuable domain names, domain names with high traffic, domains serving company web sites, etc) will want to obtain injunctions against Registerfly freezing the domains so they don't transfer away will be important. For domains that have already transferred away, those third parties would have to be joined or cybersquatting arbitrations pursued. Most people won't have enough money in play to make legal actions worth the attorney fees and costs. That is the real crime. For most people, there cost of civil justice will be too great to receive justice.

More information here

http://tcattorney.typepad.com/anticybersquatting_consum/registerfly/index.html

Enrico Schaefer, Attorney

Traverse Legal, PLC

TraverseLegal.com

TheTechnologyLawyer.com

Post edited by: enrico1999, at: 2007/03/04 01:09

Post edited by: enrico1999, at: 2007/03/04 01:11

The administrator has disabled public write access.

sojo

User

Re:class action suit - 2007/03/03 16:16 Then we need an attorney that wont charge us until we WIN! We need Erin Brokovich.

Posts:

8

■

The question is are there any descent attorney's out there willing to go to distance for us?

Karma:

0

The administrator has disabled public write access.

enrico1999

User

Re:class action suit - 2007/03/04 01:07 People with EPP-related issues would be an example of an issue which might be similar enough to meet the class test.

Posts: 3

■

Karma: 0

ICANN may very well have some liability here given the fact that they are paid money out of each Registerfly registration. Certainly, people used Registerfly relying on the oversight which accreditation is supposed to provide. While not all issues for each Registerfly customer would be identical, the legal issue of whether ICANN owed a duty for Registerfly customers would potentially be identical.

We are attempting to obtain the reseller agreement between eNom and Registerfly to see if there are any obligations and/or disclaimers there which might lead to or preclude liability. For instance a "no third party beneficiary/liability" clause might preclude litigation by Registerfly customers.

The administrator has disabled public write access.

enrico1999

User

Re:class action suit - 2007/03/04 02:53 Here is an analysis of the [ICANN Registrar Accreditation Agreement with Registerfly](#). As you can see ICANN has disclaimed any liability to registrants for its own failure to ensure compliance.

Posts: 3

■

Karma: 0

The administrator has disabled public write access.

rashal313 **Re:class action suit** - 2007/03/04 09:25 please inform me how to participate in

User class action lawsuit. I have lost many domains and was charged on my credit card. thank you for creating this site.

Posts: 1

Karma:
0

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Equicross **Re:class action suit** - 2007/03/14 10:53 Count us in!

User

Posts: 1 Too many problems to list now.

Karma: Equicross@equicross.us
0

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