

# SUPPLEMENTAL RULES FOR REGISTRAR TRANSFER DISPUTES

Version 1.1  
20 September 2004



Copyright © 2004, VeriSign, Inc. All rights reserved.



CONTENTS

<b>CONTENTS .....</b>	<b>1</b>
<b>A. DEFINITIONS.....</b>	<b>3</b>
<b>B. APPLICABILITY.....</b>	<b>3</b>
<b>C. AMENDMENT .....</b>	<b>3</b>
<b>D. NO EFFECT ON REGISTRY OPERATIONS, REGISTRY-REGISTRAR AGREEMENTS (“RRA”). .....</b>	<b>3</b>
<b>E. EFFECT OF OTHER DISPUTE RESOLUTION PROCEEDINGS .....</b>	<b>3</b>
<b>F. LANGUAGE.....</b>	<b>4</b>
<b>G. WITHDRAWAL OF REQUEST FOR ENFORCEMENT .....</b>	<b>4</b>
<b>H. REINSTATEMENT OF SPONSORSHIP ON CONSENT OF GAINING REGISTRAR .....</b>	<b>4</b>
<b>I. SUBMITTING A REQUEST FOR ENFORCEMENT AND RESPONSE .....</b>	<b>4</b>
1. Manner of Submitting Requests for Enforcement and Responses.....	5
2. Number of Domain Names Per Request for Enforcement.....	5
<b>J. PROCESSING OF DISPUTE CASES .....</b>	<b>5</b>
<b>K. FEES .....</b>	<b>5</b>

<b>L. APPEALS .....</b>	<b>6</b>
1. Notification of Appeal .....	6
2. Waiver of Appeal.....	6
<b>M. DECISION IMPLEMENTATION .....</b>	<b>6</b>
<b>N. MISCELLANEOUS.....</b>	<b>6</b>
1. Invalid Transfers Disregarded.....	6
2. Updating of Domain Name Registration Information .....	6
3. Provision of Physical Supporting Documentation .....	7
4. Subsequent Domain Name Registration Modifications.....	7
5. Conflicting Whois Data .....	7
6. Effective Date of the Policy.....	7
<b>APPENDIX A – SAMPLE FORMS.....</b>	<b>8</b>
<i>Figure 1 – Notice of Withdrawal .....</i>	<i>8</i>
<i>Figure 2 – Application for Reinstatement of Sponsorship .....</i>	<i>9</i>
<i>Figure 3 – Consent to Reinstatement of Sponsorship .....</i>	<i>10</i>
<i>Figure 4 – Request for Enforcement, Page 1 .....</i>	<i>11</i>
<i>Figure 5 – Request for Enforcement, Page 2.....</i>	<i>12</i>
<i>Figure 6 – Response to Request for Enforcement / Notice of Concession .....</i>	<i>13</i>
<i>Figure 7 – Notification of Appeal / Waiver of Appeal.....</i>	<i>14</i>



## SUPPLEMENTAL RULES FOR REGISTRAR TRANSFER DISPUTES

These Supplemental Rules for Registrar Transfer Disputes (“Supplemental Rules”) supplement the *Registrar Transfer Dispute Resolution Policy* (“Dispute Policy”) published by the Internet Corporation for Assigned Names and Numbers (“ICANN”).

### A. Definitions

Unless otherwise expressly set forth herein, capitalized terms shall have the same meanings ascribed to them in the Dispute Policy. Additionally, in these Supplemental Rules:

**Dispute Policy** refers to the Registrar Transfer Dispute Resolution Policy published by ICANN.

**Party** means a Filing Registrar or a Respondent.

**Transfer** means the transfer of sponsorship of a domain name registration from one registrar to another.

**Transfer Policy** refers to the Policy on Transfer of Sponsorship of Registrations Between Registrars published by ICANN.

### B. Applicability

The Supplemental Rules apply only to disputes covered by the Dispute Policy and concerning second-level domain name registrations within gTLDs for which VeriSign is the registry, except as otherwise provided in Section H of these Supplemental Rules. In the event VeriSign ceases to be the registry for a gTLD during the pendency of any covered dispute, the dispute shall be terminated automatically and without further notice to the parties upon the effective date of termination of VeriSign’s relevant registry agreement with ICANN.

### C. Amendment

Subject to the Dispute Policy, VeriSign may amend the Supplemental Rules at any time in its sole discretion.

### D. No Effect on Registry Operations, Registry-Registrar Agreements (“RRA”).

Except as otherwise expressly set forth herein, the pendency of an administrative proceeding under the Dispute Policy will have no effect on normal registry operations. Nothing herein modifies any provision of a Party’s RRA with VeriSign. Neither these Supplemental Rules, VeriSign’s handling of a First-Level administrative proceeding or its implementation of the Dispute Policy or these Supplemental Rules constitutes a waiver of any rights or remedies to which VeriSign may be entitled under the RRA.

### E. Effect of Other Dispute Resolution Proceedings

In the event any legal proceedings or Second-Level administrative proceedings are initiated prior to or during a First Level administrative proceeding in respect of a transfer dispute that is the subject of the Request for Enforcement, VeriSign shall have the discretion to decide whether to suspend or terminate the First Level administrative proceeding, or to proceed to a decision.



In the event that a Party initiates any legal proceedings or Second-Level administrative proceeding during the pendency of a First-Level administrative proceeding in respect of a domain-name dispute that is the subject of the Request for Enforcement, it will promptly notify VeriSign.

#### **F. Language**

The language of the administrative proceeding shall be English. VeriSign will not translate any submissions or supporting documentation in languages other than English. The Parties must submit their Requests for Enforcement and Responses in English. The Parties may submit reliable English translations of any supporting documentation.

#### **G. Withdrawal of Request for Enforcement**

A Request for Enforcement may be withdrawn in its entirety by the Filing Registrar any time prior to VeriSign's issuance of a decision or findings by submitting to VeriSign a notice of withdrawal ("Notice of Withdrawal") in the form and manner prescribed by VeriSign. A Request for Enforcement cannot be withdrawn after a decision or findings have been issued by VeriSign. An administrative proceeding is terminated upon VeriSign's receipt of a valid Notice of Withdrawal. Upon termination of an administrative proceeding, VeriSign will release the Registry-Lock status placed on any domain name registration as a result of the initiation of the administrative proceeding. Any Request for Enforcement submitted after termination of an administrative proceeding will be treated as a new Request for Enforcement.

#### **H. Reinstatement of Sponsorship on Consent of Gaining Registrar**

Subject to the terms of this Section H, VeriSign will reinstate a Registrar of Record's sponsorship of a domain name registration after receiving the consent of the Gaining Registrar provided that:

- (1) the Registrar of Record submits to VeriSign a valid request for reinstatement ("Application for Reinstatement of Sponsorship") in the form and manner prescribed by VeriSign;
- (2) the relevant domain name registration is not the subject of a pending First or Second Level administrative proceeding;
- (3) VeriSign receives the Application for Reinstatement of Sponsorship within six (6) months of subject transfer to the Gaining Registrar;
- (4) the Gaining Registrar provides its consent to the Application for Reinstatement of Sponsorship ("Consent to Reinstatement of Sponsorship") in the form and manner prescribed by VeriSign within seven (7) calendar days of the Application for Reinstatement of Sponsorship; and
- (5) the Gaining Registrar is the sponsor of record for the relevant registration as of the date VeriSign effectuates the Request for Reinstatement.

Registrars may submit no more than ten (10) Applications for Reinstatement of Sponsorship per calendar month. Each Application for Reinstatement of Sponsorship may concern only one Gaining Registrar and cover not more than ten (10) domain name registrations.

#### **I. Submitting a Request for Enforcement and Response**

VeriSign strongly encourages Registrars to attempt to resolve the dispute among themselves prior to submitting a Request for Enforcement. VeriSign will request the Filing Registrar to confirm that it has attempted to contact the Non-Filing Registrar regarding the dispute and has attempted to resolve it prior to filing the Request for Enforcement.



**1. Manner of Submitting Requests for Enforcement and Responses**

Requests for Enforcement and Responses thereto must be submitted in the form and manner prescribed by VeriSign.

**2. Number of Domain Names Per Request for Enforcement**

Multiple transfers may be the subject of a single Request for Enforcement only if all domain name registrations have the same Registrar of Record, Gaining Registrar, Registrant, Administrative Contact, and Alleged Date of Violation.

**3. Number of Requests for Enforcement**

A registrar may submit up to ten (10) Requests for Enforcement per month. Each Request for Enforcement may include not more than 100 domain name registrations, except with the prior written consent of VeriSign.

**4. Pending Delete Status**

No Request for Enforcement may include any transfers of sponsorship of domain name registrations that are in "PendingDelete" status as of the date that the Request for Enforcement is submitted.

**5. Concession of Request for Enforcement**

The non-filing registrar may concede a dispute within five (5) calendar days after a Request for Enforcement was filed with VeriSign by submitting a notice of concession ("Response to Request for Enforcement / Notice of Concession") in the form and manner prescribed by VeriSign. A Notice of Concession is rejected if received more than five (5) calendar days after a Request for Enforcement was filed with VeriSign. Upon receipt of a valid Notice of Concession, VeriSign will release the Registry-Lock status placed on any domain name registration as a result of the initiation of the administrative proceeding and issue a decision in favor of the filing registrar.

**J. PROCESSING OF DISPUTE CASES**

Upon receipt of a Request for Enforcement, VeriSign may place all domain names identified in the dispute in Registry Lock status until such time as VeriSign implements a decision in accordance with the Dispute Policy. Subject to the Dispute Policy, VeriSign may also take any other reasonable measure it deems necessary or appropriate to enable it to implement a decision.

**K. FEES**

The appropriate Party (as defined below) will pay VeriSign's non-refundable administrative fees ("Administrative Fees") as set forth below:

Service	Administrative Fee Amount	Due Date
Issuance of decision (including "no decision")	The greater of \$10 USD per each domain name registration included in the RFE or \$60 per RFE	Date of decision
Disputes withdrawn or conceded in accordance with Section G	\$25 per RFE Withdrawn or Conceded	Date of withdrawal or concession
Request for Reinstatement in accordance with Section H	\$5 per domain name registration included in the Request for Reinstatement	Date of consent

The Administrative Fee will be assessed to the Filing Registrar in the case of disputes in which VeriSign issues a "no decision". The Administrative Fee may be assessed to either the Filing Registrar or



Respondent based on the individual circumstances provided in the case of Notice of Withdrawal, as determined by VeriSign in its sole discretion. The Administrative Fee will be assessed to the Gaining Registrar in the case of Requests for Reinstatement. In all other cases, the Administrative Fee will be assessed to the Non-Prevailing Registrar. In the event that a Request for Enforcement includes multiple domain name registrations and VeriSign renders a split decision, the Administrative Fee shall be prorated between the Prevailing and Non-Prevailing Parties as appropriate. The Administrative Fee will be debited from the responsible Party's account.

## **L. APPEALS**

### **1. Notification of Appeal**

VeriSign will implement its decision unless the Non-Prevailing Registrar submits a notice of appeal ("Notification of Appeal / Waiver of Appeal") in the form and manner prescribed by VeriSign within the time period for filing a lawsuit or an appeal required by Sections 3.5 and 4.3.1, respectively, of the Dispute Policy.

### **2. Waiver of Appeal**

The Non-Prevailing Registrar involved in the dispute may waive its right of appeal by submitting a notification of waiver ("Notification of Appeal / Waiver of Appeal") in the form and manner prescribed by VeriSign.

## **M. DECISION IMPLEMENTATION**

The disputed domain name registration(s) identified in the original Request for Enforcement will remain in Registry Lock status until such time as the Second Level Dispute decision has been rendered or the fourteen (14) calendar day waiting period has passed. This 14-day waiting period maybe waived by VeriSign if the non-prevailing Party involved in the dispute submits to VeriSign an authorization for waiver of waiting period ("Notification of Appeal / Waiver of Appeal") in the form and manner prescribed by VeriSign.

Any implementation of a decision will be executed consistent with the *Transfer Undo Mechanism 7 July 2004* document posted on the ICANN website at the following URL:  
<http://www.icann.org/transfers/TransferUndoMechanismFinal07Jul04.pdf>.

If the decision is 'approve a transfer', VeriSign will *not* be responsible for monitoring the transfer to verify that the transfer has occurred. If the transfer does not proceed as ordered, a new Request for Enforcement must be filed.

## **N. MISCELLANEOUS**

### **1. Invalid Transfers Disregarded**

Transfers from a Gaining Registrar Party to a third party registrar, and all other subsequent transfers, are null and void if the Gaining Registrar acquired sponsorship from the Registrar of Record through an invalid transfer, as determined through the dispute resolution process set forth in the Dispute Policy. In such a case, VeriSign will implement a decision in accordance with the Dispute Policy as if the subsequent transfer(s) had not occurred.

### **2. Updating of Domain Name Registration Information**

Registrars are responsible for updating domain name registration information such as registrant data, contact information, name server data, among others, after a transfer 'Undo' command is executed by VeriSign. For example, upon completion of a transfer 'Undo' to return a domain name to Registrar A, Registrar A will have the responsibility to update registrant and contact information and reset the name servers as applicable.



### **3. Provision of Physical Supporting Documentation**

VeriSign prefers that all supporting documentation be provided in electronic form and attached to the Request for Enforcement and / or Response to Request for Enforcement forms as appropriate. However, in the event that a Registrar must provide supporting documentation in a physical form, it must be submitted in the form and manner prescribed by VeriSign.

### **4. Subsequent Domain Name Registration Modifications**

If there are subsequent domain name registration modifications that occur after the disputed transfer and VeriSign renders a decision that the domain name(s) is to be returned to the Registrar of Record, VeriSign will not reverse any of the subsequent transactions except in the case of additional transfers. The extent of VeriSign's action will be to return sponsorship of the domain name registration to the Registrar of Record.

### **5. Conflicting Whois Data**

If the Whois data submitted pursuant to Section 3 of the Registrar Transfer Dispute Policy by the Filing and Non-Filing Registrars are inconsistent, VeriSign will send a request to each Registrar requesting clarification of the Whois data at the time of the disputed transfer request and will place the First Level administrative proceeding in 'DISPUTE SUSPEND' status until such clarification is made or for a period not to exceed 90 days, whichever is sooner. While the "DISPUTE SUSPEND" status is in effect the time period for rendering a decision contemplated under Section 3.3 of the Registrar Transfer Dispute Resolution Policy shall stop running and shall resume upon termination of the "DISPUTE SUSPENSION" status.

### **6. Effective Date of the Policy**

The Supplemental Rules apply only to disputes submitted on or after 12 November 2004 over Transfers that were initiated on or after 12 November 2004.

These Supplemental Rules define requirements with which Parties must comply before VeriSign will take any of the actions described herein or in the Dispute Policy or Transfer Policy, as applicable. Neither these Supplemental Rules nor VeriSign's implementation of and adherence to the Dispute Policy or Transfer Policy shall be construed to create any binding commitments on the part of VeriSign or otherwise to limit or restrict in any way VeriSign's ability to take any measure it deems appropriate to implement the Dispute Policy or Transfer Policy. VeriSign's implementation of and adherence to the Dispute Policy or Transfer Policy is strictly on a voluntary basis. Neither these Supplemental Rules nor VeriSign's implementation of and adherence to the Dispute Policy or Transfer Policy shall be construed as an acknowledgement that: (1) the Dispute Policy or Transfer Policy constitutes a Consensus Policy within the meaning of VeriSign's Registry Agreements with ICANN; (2) the Dispute Policy or Transfer Policy was properly adopted by ICANN; (3) any or all of the contents of the Dispute Policy or Transfer Policy are accurate or appropriate.



## Appendix A – Sample Forms

The forms provided in this Appendix A are for informational purposes only. VeriSign reserves the right to modify any or all of these forms at any time. Current official forms may be obtained from VeriSign.

### Notice of Withdrawal

[Help](#)

Filing Registrar completes this form to notify the registry when a Request for Enforcement is being withdrawn. Please note that \* indicates a required field

Case ID*	<input type="text" value="Drop Down Selections Filtered Based on Registrar Login"/>
Reason for Withdrawal*	<input type="text"/>
<b>Filing Registrar Name</b>	<input type="text" value="Autopopulated based on Case ID Selected"/>
Filing Registrar Transfer POC	<i>Filing Registrar Point of Contact</i>
Filing Registrar Address	<i>1000 Main Street Anytown, USA 12345</i>
Filing Registrar Transfer E-Mail	<i>authorizedtransferagent@registrarb.com</i>
Filing Registrar Phone	<i>(888)888-8888</i>
Filing Registrar Fax	<i>(888)888-8889</i>
<b>Respondent</b>	<input type="text" value="Autopopulated based on Case ID Selected"/>
Respondent Transfer POC	<i>Respondent Transfer Point of Contact</i>
Respondent Address	<i>123 Main Street Anytown, USA 12345</i>
Respondent Transfer E-Mail	<i>authorizedtransferagent@registrara.com</i>
Respondent Phone	<i>(999)999-9999</i>
Respondent Fax	<i>(999)999-9998</i>

Filing Registrar submits this Notice of Withdrawal pursuant to the Supplemental Rules for Registrar Transfer Disputes promulgated by VeriSign. The First Level administrative proceeding associated with the Case ID identified above is terminated for **ALL** domain name registration sponsorships at issue in that proceeding.

Figure 1 – Notice of Withdrawal

<b>Application for Reinstatement of Sponsorship</b>		Help	
<b>Previous Registrar Name*</b> Previous Registrar Transfer POC Previous Registrar Address Previous Registrar Transfer E-Mail Previous Registrar Phone Previous Registrar Fax	<div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Autopopulated based on Registrar Login</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Previous Registrar Transfer POC</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">1000 Main Street Anytown, USA 12345</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">authorizedtransferagent@registrarb.com</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">(888)888-8888</div> <div style="border: 1px solid black; padding: 2px;">(888)888-8889</div>	<b>Gaining Registrar Name*</b> Gaining Registrar Transfer POC Gaining Registrar Address Gaining Registrar Transfer E-Mail Gaining Registrar Phone Gaining Registrar Fax	<div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Registrar of Record Selects from Drop Down List</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Gaining Registrar Transfer POC</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">123 Main Street Anytown, USA 12345</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">authorizedtransferagent@registrara.com</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">(999)999-9999</div> <div style="border: 1px solid black; padding: 2px;">(999)999-9998</div>
<b>If any of the information provided above is incorrect, please contact customer service at +1 703.925.6999 or via e-mail at info@verisign-grs.com.</b>			
<p>The above-identified Previous Registrar ("Applicant") hereby requests VeriSign, Inc. ("VeriSign" to reinstate its sponsorship of the following domain name registration(s) pursuant to VeriSign's Supplemental Rules for Registrar Transfer Disputes:</p>			
<b>Domain Names*</b>	<div style="border: 1px solid black; height: 50px; width: 100%;"></div> <p style="font-size: small;">Enter up to 10 Domain Names separated by commas. Please include the .com or .net TLD designation for each Domain Name.</p>		
<b># of Reinstated Sponsorships*</b>	<input style="width: 50px;" type="text"/>		
<input type="checkbox"/> Applicant has read and agrees to the <a href="#">Application Terms</a> .			
<input type="button" value="Cancel"/>		<input type="button" value="Submit"/>	

*Figure 2 – Application for Reinstatement of Sponsorship*

Consent to Reinstatement of Sponsorship		Help
Case Number*	Filtered Based on Registrar Login	
Gaining Registrar Name*	Autopopulated based on Registrar Login	
Gaining Registrar Transfer POC	Gaining Registrar Transfer Point of Contact	Previous Registrar Name*
Gaining Registrar Address	123 Main Street Anytown, USA 12345	Registrar of Record Transfer Point of Contact
Gaining Registrar Transfer E-Mail	authorizedtransferagent@registrara.com	Previous Registrar Transfer POC
Gaining Registrar Phone	(999)999-9999	Previous Registrar Address
Gaining Registrar Fax	(999)999-9998	1000 Main Street Anytown, USA 12345
		Previous Registrar Transfer E-Mail
		authorizedtransferagent@registrarb.com
		Previous Registrar Phone
		(888)888-8888
		Previous Registrar Fax
		(888)888-8889
<b>If any of the information provided above is incorrect, please contact customer service at +1 703.925.6999 or via e-mail at info@verisign-grs.com.</b>		
<input type="checkbox"/> Gaining Registrar certifies that it is the current sponsor of the below listed domain name registrations(s) and hereby consents to the reinstatement of sponsorship for such registration(s) to the above-identified Previous Registrar.		
Domain Names	<div style="border: 1px solid black; padding: 5px; min-height: 50px;">Autopopulated based on selection of Case Number</div>	
<input type="checkbox"/> Gaining Registrar agrees to the <hyperlink>Terms of Reinstatement<hyperlink>.		
<input type="button" value="Cancel"/>		<input type="button" value="Submit"/>

Figure 3 – Consent to Reinstatement of Sponsorship



**REQUEST FOR ENFORCEMENT**

Help

This Request for Enforcement is being submitted to the Registry for decision in accordance with the Registrar Transfer and Dispute Resolution Policy and the applicable Supplemental Rules. Please note that \* indicates a required field.

The Filing Registrar certifies that prior to filing this Request for Enforcement, it has attempted to resolve the dispute with the Respondent.

**Registrar Information**

<b>Filing Registrar Name</b>	<input type="text" value="Autopopulated based on Registrar Login"/>	<b>Respondent Name*</b>	<input type="text" value="Filing Registrar Selects from Drop Down List"/>
Filing Registrar Transfer POC	Filing Registrar Transfer Point of Contact	Respondent Transfer POC	Respondent Transfer Point of Contact
Filing Registrar Address	123 Main Street Anytown, USA 12345	Respondent Address	1000 Main Street Anytown, USA 12345
Filing Registrar Transfer E-Mail	authorizedtransferagent@registrara.com	Respondent Transfer E-Mail	authorizedtransferagent@registrarb.com
Filing Registrar Phone	(999)999-9999	Respondent Phone	(888)888-8888
Filing Registrar Fax	(999)999-9998	Respondent Fax	(888)888-8889

If any of the information provided above is incorrect, please contact customer service at +1 703.925.6999 or via e-mail at info@verisign-grs.com.

**Current Registrar Name\***

**Registrant Information**

Check here if Admin Contact Information is the same as the Registrant Information

<b>Registrant Name*</b>	<input type="text"/>	<b>Administrative Contact*</b>	<input type="text"/>
Registrant Address 1	<input type="text"/>	Admin Contact Address 1	<input type="text"/>
Registrant Address 2	<input type="text"/>	Admin Contact Address 2	<input type="text"/>
Registrant City	<input type="text"/>	Admin Contact City	<input type="text"/>
Registrant State / Province	<input type="text"/>	Admin Contact State / Province	<input type="text"/>
Registrant Postal Code	<input type="text"/>	Admin Contact Postal Code	<input type="text"/>
Registrant Country	<input type="text"/>	Admin Contact Country	<input type="text"/>
Registrant Email*	<input type="text"/>	Admin Contact Email*	<input type="text"/>
Registrant Phone	<input type="text"/>	Admin Contact Phone	<input type="text"/>
Registrant Fax	<input type="text"/>	Admin Contact Fax	<input type="text"/>

Cancel

Next >

Figure 4 – Request for Enforcement, Page 1

**REQUEST FOR ENFORCEMENT (Page 2 of 2)**
Help

**Background**

**Date of Alleged Violation(s)\***  
Date of the alleged violation(s) must be within six (6) months of the Request for Enforcement Filing Date.

**Incident Description\***  
Specify the incident(s) that gave rise to the dispute.

**Requested Remedy\***  
Approval of Transfer / Undo of Transfer

**Grounds\***  
Identify the provisions of the Transfer Policy that were allegedly violated.

**Domain Names**  
Identify all domain name(s) that are the subject of this Request. All domain names in this Request for Enforcement must involve the same Filing Registrar, Respondent, Registrant and Administrative Contact. Domain names must include the .com or .net TLD designation.

**# of Disputed Transfers\***

**Domain Names\*** Enter up to 10 Domain Names separated by commas. Please include the .com or .net TLD designation for each Domain Name.

OR

Attach a file of the domain names if more than 10

**Additional Information**

**Legal Proceedings**  
Identify any other legal proceedings that have been commenced or terminated in connection with or relating to any of the domain name(s) that are the subject of this Request. Please enter Not Applicable if no other information is required. Please attach a file with your response if more space is required.

**Supporting Documentation\***  
Attach the appropriate documentary evidence together with a schedule indexing such evidence. Please refer to Section 3.1.4 of the Registrar Transfer Dispute Resolution Policy for a list of required documentary evidence.

**Agreement and Certifications\***

Filing Registrar agrees to the First-Level Dispute Terms. Filing Registrar agrees that it is submitting this Request for Enforcement pursuant to the Registrar Transfer Dispute Resolution Policy ("Dispute Policy") published by ICANN and VeriSign's Supplemental Rules for Registrar Transfer Disputes ("Supplemental Rules"). Filing Registrar agrees to abide by the Dispute Policy, Supplemental Rules or other instructions provided by VeriSign. Filing Registrar further agrees that its claims and remedies concerning the registration of the domain name, the dispute, or the dispute's resolution shall be solely against the Respondent and waives all such claims and remedies against the Registry Operator as well as its directors, officers, employees, and agents, except in the case of deliberate wrongdoing or gross negligence. Filing Registrar agrees to indemnify and hold harmless VeriSign and its directors, officers, employees, agents, successors and assigns from any and all third party claims, suits, proceedings, judgments, damages, and costs (including reasonable attorneys' fees and expenses) arising from, in connection with or related in any way to, directly or indirectly: (a) the implementation of any decision rendered by VeriSign, a Second-Level Dispute Resolution Provider, court, or arbitrator; (b) the handling of the subject administrative proceeding.

Filing Registrar certifies that the information contained in this Request for Enforcement is to the best of Filing Registrar's knowledge complete and accurate, that this Request for Enforcement is not being presented for any improper purpose, such as to harass, and that the assertions in this Request for Enforcement are warranted under this Policy and under applicable law, as it now exists or as it may be extended by a good-faith and reasonable argument.

Figure 5 – Request for Enforcement, Page 2

**RESPONSE TO REQUEST FOR ENFORCEMENT / NOTICE OF CONCESSION** Help

Please note that \* indicates a required field

**Case Information**  
 Case Number\*

**Registrar Information**

<p><b>Respondent Registrar Name</b> <input type="text" value="Autopopulated based on Registrar Login"/></p> <p>Respondent Transfer POC <i>Respondent Transfer POC</i></p> <p>Respondent Address <i>1000 Main Street Anytown, USA 12345</i></p> <p>Respondent Transfer E-Mail <i>authorizedtransferagent@registrarb.com</i></p> <p>Respondent Phone <i>(888)888-8888</i></p> <p>Respondent Fax <i>(888)888-8889</i></p>	<p><b>Filing Registrar Name</b> <input type="text" value="Autopopulated based on Selection of Case Number"/></p> <p>Filing Registrar Transfer POC <i>Filing Registrar Transfer POC</i></p> <p>Filing Registrar Address <i>123 Main Street Anytown, USA 12345</i></p> <p>Filing Registrar Transfer E-Mail <i>authorizedtransferagent@registrara.com</i></p> <p>Filing Registrar Phone <i>(999)999-9999</i></p> <p>Filing Registrar Fax <i>(999)999-9998</i></p>
--	--

If any of the information provided above is incorrect, please contact customer service at +1 703.925.6999 or via e-mail at info@verisign-grs.com.

**Response to Allegations\***

Respondent concedes that the allegations detailed by the Filing Registrar are true and correct and agrees with the requested remedy requested in the corresponding Request For Enforcement.

**OR**

Please respond to each statement and allegation contained in the Request for Enforcement. Please attach a file with your response if more space is required.

**Additional Information\***

**Legal Proceedings\***

Please identify any other legal proceedings that have been commenced or terminated in connection with or relating to any of the domain name(s) that are subject to the Request for Enforcement. Please enter Not Applicable if no other information is required. Please attach a file with your response if more space is required.

**Supporting Documentation\***

Annex any documentary or other evidence upon which the Respondent relies, together with a schedule indexing such documents. Please refer to Section 3.2 of the Registrar Transfer Dispute Resolution Policy for additional information.

**Agreement and Certification\***

Respondent Agrees to the [First-Level Dispute Terms](#).

Respondent certifies that the information contained in this Response is to the best of Respondent's knowledge complete and accurate, that this Response is not being presented for any improper purpose, such as to harass, and that the assertions in this Response are warranted under these Rules and under applicable law, as it now exists or as it may be extended by a good-faith and reasonable argument.

Figure 6 – Response to Request for Enforcement / Notice of Concession

**Notification of Appeal / Waiver of Appeal** [Help](#)

Complete this form to notify the registry when an appeal has been filed or the right to appeal is being waived. Please note that \* indicates a required field

**Case ID\***

<p><b>Appellant Information (Non-Prevailing Party)</b></p> <p>Registrar Name* <input type="text" value="Drop down selections based on Registrar Login"/></p> <p>Registrar Designated Transfer Email <input type="text" value="Autopopulated Based on Selection of Registrar Above"/></p>	<p><b>Appellee Information (Prevailing Party)</b></p> <p>Registrar Name* <input type="text" value="Autopopulated based on selection of Case ID"/></p> <p>Registrar Designated Transfer Email <input type="text" value="Autopopulated Based on Selection of Registrar Above"/></p>
--	---

**Notification of Appeal**

Appeal Notification Date

Appeal Reason\*

**Dispute Resolution Provider Information**

Date Appeal Filed with Dispute Resolution Provider\*

Dispute Resolution Provider Name\*

**OR**

**Waiver of Appeal**

Waiver of Appeal Date

Registrar, as the non-prevailing Party involved in the Request For Enforcement Case ID identified above, hereby waives its rights to appeal the decision of VeriSign, Inc. Further, Registrar agrees that the action resulting from the decision may be implemented by VeriSign immediately upon receipt of this Waiver of Appeal.

Figure 7 – Notification of Appeal / Waiver of Appeal